

Forwarding PBX Trunks with DIDs

If your Dobson PBX Trunk Service (PRI/SIP) has Portal Options enabled, then you can access the Dobson Portal:

https://portal.dobson.net

CommPortal Web	
Please log in below.	
Email / Number:]
Reset Password	
Remember me on this computer.	
	Login

You will be prompted for your Number and Password. Use your Dobson PBX main number to login and the associated password. If you do not know your information, you can try using the Password Reset option, or you will need to contact the Dobson NOC for further assistance.

Call 855-536-2766	5
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PBX Trunk

When logging in, you will be presented with the ability to forward the Main PBX number, which will in most cases, forward all calls bound for any of the dialed DID (Direct Inward Dial) numbers to the Forward-To-Destination. Use this option if you want all calls to any number going to the same place. Depending on your plan and where you are forwarding, you may need to put a "1" in front of any long-distance numbers.

Phone Status	(
Summary	Forwarding
Immediately Forwarding Destinations	
Forward calls to my PBX immediately.	Apply Cancel
Hint: Use the Forwarding Destinations tab to add the numbers to whi	ch you most frequently forward calls to your PBX.

Direct Dial

If you would like to forward your DID numbers to different numbers, or you would like to only forward one DID number, then you can select the Direct Dialing option. This will give the options to make changes that will only be applied to the DID number that was selected.

	Phone Status		
	Summary	Forwarding	
	Summary of Configured Services All incoming calls to your PBX will be handled according to the followin * All calls will be handled normally by your PBX.	ig rules.	
You	r Services	The second secon	

Select the specific DID number to apply changes and choose View Individual Settings.

Direct Di	aling		
PBX lines can b	e accessed through ranges of external d	lirectory numbers using Direct Inward Dialing (DID). They can be adn	inistered here.
Lines in range:	(479) 302 0002 - (479) 302 0011 🗸		
Search for			
Telephone Nur	nber	Name	
(479) 302 0002	2		
(479) 302 0003	3		•
<u>(479) 302 0004</u>	l.		
(479) 302 0005	5		View individual settings
(479) 302 0006	5		Reset line
(479) 302 0007	7		Unlock account
(479) 302 0008	3		
(479) 302 0009)		
(479) 302 0010)		
(479) 302 0011			-

Then Select Call Manager, which will give options to forward the DID, with same process and stipulations as the PBX Trunk.

(479) 302 0004

Home	
Phone Status	
No summary available, follow the link for details.	Go to Call Manager
Phone Status	
Summary Forwarding	
Immediately Forwarding Destinations	
Forward calls to my PBX immediately.	Apply Cancel
Hint: Use the Forwarding Destinations tab to add the numbers to which you most frequently forward calls to your PBX.	

Deactivate

Deactivating Call Forwarding would be doing the same steps and unchecking the "Forward Call Immediately" option and applying the changes.

NOC Technical Support: